

Dear Jim and all the Members of Elglaze,

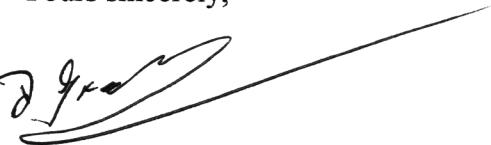
Our conservatory is now complete and we are enjoying it very much, it has given us some much needed extra space.

We wish to thank you all for the professional workmanship and the quality of the conservatory. You all worked very well and did a very good job.

We shall recommend your company to our friends and hope that they choose you for any additions to their homes. We are particularly pleased with the new internal french doors which join our dining room to the conservatory.

Many thanks.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'D. Gray', written in a cursive style. The signature is positioned at the bottom left of the page, with a long, sweeping horizontal line extending from the end of the signature across the width of the page.